



Missouri Telehealth Resource Center Training Program

**Columbia Regional Hospital Conference Center
404 Keene Street - Columbia, Missouri 65201**

September 17 and 18, 2003

Wednesday, September 17 • AM

- 8:30 **Registration**
- 9:00 **Welcome & Introduction** - Weldon Webb, Director of Rural Health Programs
Overview of MTRC & Telehealth - Joe Tracy, Executive Director of MTN;
Karen Edison, MD, Medical Director of MTN
- 10:00 **MTN as Consultant vs. Operational Ownership** - Dale Potter, RN, Assistant Director of MTN;
Karen Edison, MD
- 10:15 **Break**
- 10:30 **Telehealth Technology 101** - Frank Gannan, MTN Network Systems Analyst
- 11:30 **Telemedicine Encounter Demonstration**
- Noon **Lunch**

Wednesday, September 17 • PM

- 1:00 **Clinical Occupations: Front & Back Office, Part 1** - Dale Potter
- 1:30 **HIPAA/Credentialing & Liability** - Joe Tracy
- 2:00 **Break**
- 2:15 **Program Sustainability - Reimbursement/FCC/USF** - Joe Tracy
- 2:45 **Staff Roles** - Joe Tracy, Dale Potter
- 3:15 **Question & Answer**
- 3:30 **Individualized Skills Training** - Group 1
Tour of Telehealth Rooms at UPMB - Group 2
Free to go - Group 3

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Program continued

Thursday, September 18 • AM

- 8:30 **Individualized Skills Training** - Group 2
Tour of Telehealth Rooms at UPMB - Group 3
Free time - Group 1
- 10:00 **Clinic Operations: Front & Back Office, Part 2** - Dale Potter
- 10:30 **Break**
- 10:45 **Operations: Residential Telehealth** - Sam Burgiss, PhD, Associate Clinical Professor, University of Tennessee
- 11:15 **Things You Should Know About Your Telehealth Connection Through MOREnet**
Ted MacDonald, MOREnet Program Manager
- 11:45 **Lunch**

Thursday, September 18 • PM

- 12:30 **Individualized Skills Training** - Group 3
Tour of Telehealth Rooms at UPMB - Group 1
Free time - Group 2
- 2:00 **Technical Needs Assessment/Equipment Installation & Site Implementation**
Frank Gannan
- 2:30 **Distance Learning - CME** - Allison Rentfro, Director of Continuing Education
- 2:45 **AHEC** - Sarah Dinsmore, Director of AHEC
- 3:00 **Break**
- 3:15 **Equipment, Maintenance & Troubleshooting** - Beth Stephenson, MTN User Support Analyst
- 3:45 **Teleradiology** - Trish Hander, PACS Administrator
- 4:15 **Meeting Wrap Up & Feedback**
- 5:00 **Adjourn**

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